

TEAM BUILDING WITH LAW ENFORCEMENT



2019 FISHER HOUSE MANAGER'S TRAINING

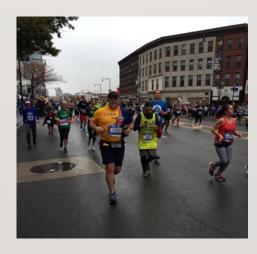
DAVID SALTHOUSE, ACTING CHIEF OF POLICE, VA CONNECTICUT HCS

INTRODUCTION

- Thank you for having me
- Involved in Public Safety since 1996
- Started VA Career in 2007 as a VA Police Officer
- Progressed through the ranks and now serve as the Acting Chief, VA Connecticut.

MY FISHER HOUSE CONNECTION

- Learned of the Fisher House Foundation by volunteering at a Golf Tournament.
- Connecticut Fisher House preconstruction discussions
- 2017 NYC Marathon for Team Fisher House (I know, what was I thinking?)
- My Number One Fan





OBJECTIVES

- Understand Law Enforcement Command Structures.
- Understand what topics you should be discussing with your Police Service/Department.
- Identify the WITFT (What's in it for Them)
- Understand EOPs (Emergency Operations Plan)

POLICE ORGANIZATIONAL STRUCTURES

- Can vary greatly in size, titles & responsibilities. If you have seen one police service, you
 have seen one police service.
- Its CRITICAL that you identify & interact with the right person within the agency.
 - Note: Initially, the Police might not know who this is!
- Be aware of silos in larger agencies.
- The telephone game is real, and really dangerous!

POLICE ORGANIZATIONAL STRUCTURES (CONTINUED)

- Chief of Police / Provost Marshal (Military Position)
 - Responsible for the overall management of all Law Enforcement, Protective & Investigative Services of a given jurisdiction.
 - Subject Matter Expert and advisors to senior leaders.
 - Might also manage other emergency services like Fire Departments/Emergency Management.
 - These folks are incredibly busy and pulled in many directions. Could be difficult to pin down.
 - Will likely need to coordinate meetings with some type of admin professional (Gate Keeper).
- Assistant or Deputy Chief / Deputy or Assistant Provost Marshal
 - Typically serves as the executive officer of a service or agency.
 - In larger organizations they may manage a specific function of a service (Patrol)
- Military Police / Civilian DOD Police & their relationship.

POLICE ORGANIZATIONAL STRUCTURES (CONTINUED)

- Commander/Major
 - Typically in an operational role. Likely overseas a large group of smaller sections within a service/department.
 - Smaller agencies might not have this rank.
- Captain
 - Typically runs a single section within a agency.
 - In a smaller agency, this may be the second in command.

POLICE ORGANIZATIONAL STRUCTURES (CONTINUED)

- Lieutenant
 - Shift Supervisors
- Sergeant
 - Shift Leads & Trainers
- Investigator/Detective
 - Conducts more complex investigations and often manages Physical Security.
- Officer
 - The work horse.

PREPARING FOR YOUR MEETING

- Make a list of questions or items you would like to discuss.
- Know where you stand.
 - Patrols, interaction with guests, K9 presence, emergency contact, late staying guests, ETC.
- If it doesn't disrupt your guests, try to host the meeting, don't under estimate the power of that House.
- Have extra copies of your guest handbook/agreement.
- Don't forget the Doughnuts!

SELL THE FISHER HOUSE PROGRAM

- Don't take for granted they know important details about Fisher House.
- Your mission is one of the most powerful missions out there.
- Police Mission & Fisher House missions are very much inline.
- Review some specific stories

POLICE PRESENCE INSIDE YOUR HOUSE

- What is your comfort level.
- Why can it be helpful.
- How it can go wrong
- Growing pains you might experience

EMERGENCY RESPONSE TO THE HOUSE

- Discuss who will be responding to specific emergencies
 - Medical, Fire, Law Enforcement
- Access Issues, Key control.
- Fire Prevention Systems
 - Fire Curtain Operation.
- Any specific concerns you might have
 - Guests with mobility issues, etc.

GUEST LIST?

- Do your police have access to a list of registered guests?
- Room # & who they are visiting
- Vehicle Information
- What method are you passing this along by
 - Email
 - SharePoint
 - Shared Drive

NOTIFICATION TO GUESTS ABOUT INCIDENTS AROUND THE HOUSE

- How will guests be made aware of incidents occurring near the Fisher House
 - Evacuation
 - Lockdowns
 - General Notifications

UNIQUE ISSUES

- A Fisher House Program may create some need for the police to refresh training or even get initial training in some subjects.
 - Missing Child SOPs
 - Facility Mandatory Reporting Requirements for Child/Elder Abuse
 - Domestic Violence/Intimate Partner Violence
- Guests that overstay or are forced leave

K9 UNITS & FISHER HOUSE

- Amazing Resource
 - Strong Deterrent to Narcotic Activity
 - Animals have amazing soul lifting abilities
- Training in the house
- Guests with fears of dogs (make sure police are aware)
- What happens if they find something
 - Same rules apply as if they were home

ACTIVE THREATS

- Police need to know every inch of that house!
- Training is important
 - Not only for police, but your staff.
- Large Scale Drills

PHYSICAL SECURITY

- Exterior Doors
- CCTV Systems
- Any alarms
- Utility Alarms (HVAC, etc.).

AFTER HOURS LOCKOUTS & TRANSPORTATION

- Who will handle afterhours lockouts?
 - Verification process?
- After hour transportation between medical facility & Fisher House.

EMERGENCY OPERATIONS PLAN

- Emergency Response Preplanning
- Facility EOP & Annexes
- Service Level Specific EOP
- Plan, Exercise, Evaluate, Adjust & Repeat
- Failing to Prepare is Preparing to Fail

360 DEGREE COMMUNICATION

- How will you communicate
 - Feedback loop
- How are police complaints handled?
- Standing meeting?

CONTINUE TO MAKE YOUR POLICE PART OF YOUR FISHER HOUSE TEAM

- Invite them to events
- Share successes & thank you
- Police Week & National Peace Officer Memorial Day (May 15^{th)}

AROUND THE ROOM FOR QUESTIONS & BEST PRACTICES!

- Questions
- What is working in the Field?
- How can Law Enforcement be more helpful?

THANK YOU

- I appreciate all that you do to support our Military & Veteran Community
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