

Hero Programs

Hero Miles, Hotels for Heroes, and the Family Program

Hero Programs

Our Hero Programs team:

- Tish Stropes
 - V.P. of Strategic Initiatives
- Meredith Moore
 Hotels for Heroes Administrator
- Nick Popejoy
 Hero Miles Administrator
- Seth CokerHero Programs Asst.

Our Programs:

- \circ Hero Miles
- Hotels For Heroes
- Warrior Games
- Invictus Games





Our Partners





📥 DELTA







Program Data

	Since Inception in 2005	2017	2018
Tickets Purchased	73,308	4,826	2,474
Cash Tickets	5,963*	3,185	1,639
Cash Spent	\$3,068,536*	\$1,560,740	\$835,588
Savings to Families	\$106,790,889	\$3,561,466	\$1,568,726

As of 7/31/2018

* Since 2016

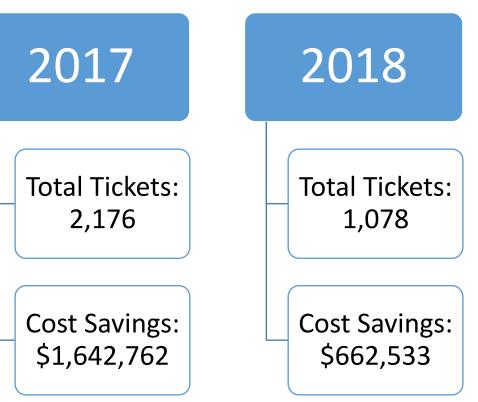


VA Caregiver Support Program

The VA Caregiver Support Program has changed their policy from 2 flights per year to 1 flight per lifetime due to increase in enrollment

The VA plans to ultimately phase the program out

Hero Miles will begin supporting Fisher Houses more due to these changes



* As of 7/31/2018



Our Partners







Marriott.





Program Data

	Since Inception in 2011	2017	2018
Families Served	5,481	1,316	589
Nights of Lodging	16,898	4,103	1,902
Rewards Points Used	156,702,683	22,156,000	13,458,500
Cash Spent	\$1,222,070	\$580,021	\$289,649
Savings to Families	\$2,928,164	\$779,823	\$414,749

* As of 7/31/2018



Top 5 Frequent Users

VA 2017		Active Duty 2017		
Tampa, FL	475	San Diego Naval Medical, CA	261	
Bay Pines, FL	468	Camp Pendleton Marine Base, CA	115	
South Texas, TX	206	JBLM Madigan Health Care, WA	69	
Portland, OR	110	Womack Army Medical, NC	46	
Seattle, WA	57	Fort Hood Army Medical, TX	22	
VA 2018*		Active Duty 2018*		
Bay Pines, FL	191	Camp Pendleton Marine Base, CA	133	
Seattle, WA	72	San Diego Naval Medical, CA	64	
Seattle, WA South Texas, TX	72 66	San Diego Naval Medical, CA Womack Army Medical, NC	64 29	
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South Texas, TX	66	Womack Army Medical, NC	29	



Home Base Program



	2017	2018
Nights of Lodging	1789	943
Savings to Families	\$447,422	\$258,380

*As of 7/31/2018

INVICTUS GAMES

DEPARTMENT OF DEFENSE WARRIOR GAMPIES











Fisher House Community Groups Making an Impact



Ways you can make an impact at your Fisher House:

Provide Fisher House with details regarding your current local hotel support

Create and sustain relationships with nearby hotels

How You Can Help Support Hero Programs!

- Donate miles/points through our partner airlines and hotels
- Let us know about any current relationships with local hotels in your area



Donate hotel points to provide hotel rooms to families of the wounded, injured and ill military and Veterans who are undergoing treatment at authorized medical centers when a Fisher House room is not available.

Fisher House Foundation has more major programs:

Newman's Own Award—A program that supports other military organizations.

Scholarships—A program that provides scholarships to children and spouses of military families.

Help us help military and Veterans' families. www.fisherhouse.org

